



Federal Motorcycle Transport

Toll Free phone # 800-747-4100 Ext 2217

www.funtransport.com



GENERAL INFO FOR SHIPPING YOUR MOTORCYCLE

- Both origin and destination need to be semi tractor trailer accessible. If the driver determines it is not semi tractor trailer accessible it will be up to customer to find an alternative location.
- Normally the agent/driver will call the origin/destination contact a day in advance to alert them on when the scheduled pickup or delivery will occur. In some cases this pre-call may occur only a few hours in advance. If the load day is a Monday, the call should be made on the Friday before.
- Generally it is possible to get a 30 minute – 1 hour pre-call the day of loading or delivery if the customer requests. The driver may leave a message so it is important to have your voice mail set up as well.
- Please keep in mind on the day of pickup and delivery, the contact needs to be available from 9:00am to 5:00pm unless otherwise stated in the order.
- Please note—an expected delivery date is given along with an ADVISED BY DATE. Do not make any plans for your motorcycle until the motorcycle has actually delivered, as delays can occur.
- ***If this is for a vacation, please be sure to let us know when setting up order.***
- Motorcycle may get dusty during transit as the semi-trailers are not air tight.

What You Need To Do Before Pickup

- Gas tank needs to be 1/4 tank or less for transit.
- We highly suggest that you pull the maxi fuse if you have an alarm. Please take note that this will reset your radio presets. You can also check with your local dealership for information. ***(We are not responsible for a dead battery.)***
- Other than original saddle bags, nothing additional can be attached to the motorcycle. Saddle bags must be emptied or locked up if you are shipping riding gear, helmets etc in them.
***** ***Items shipped in saddle bag are done so at own risk.*** *****
- **Do not ship any high-value items. This includes a GPS unit, E-Z pass, and/or an I-Pass. *(We are not responsible for scanned passes.)* **All weapons are prohibited.****
- In the **rare cases** when the keys must go with the motorcycle, they should be safely secured/hidden on bike. ***We are not responsible for lost keys or damage caused to bike or painted surfaces by keys.***
- Make sure the motorcycle is in neutral with the fork and handle bars unlocked.

What You Need To Do at Pickup Time

- All charges must be paid to Federal Companies by either credit card or certified funds before delivery. If mailing, send certified funds in advance to:
Federal Companies, PO BOX 1329 Peoria, IL 61654 Attn: Motorcycle Dept.
- You will receive a payment link in an email once the order is registered. Where you can input your card information.
- **No loose items or boxes** can ship with the motorcycle.
- The driver will do a “walk around” inspection of the motorcycle(s). They will look for obvious dings, dents, and scratches. The contact at origin will need to sign the paperwork to release the motorcycle.
(Please retain the inventory sheet for your records.)

Salvage Orders

- There is no transit coverage.
- We do not want the title or the keys. ***(Not responsible for lost title/keys.)*** Please have the yard mail them to you.
- Storage for the motorcycle must be paid up front with the yard, prior to the driver arriving.

What You Need To Do at Delivery Time

- Inspect the motorcycle, noting any new transit damages on the paperwork. However, keep in mind the driver notated “obvious damage” at load. Contact is expected to do the same. ***(Failure to do this could result in denial of claim.)***
- Sign the paperwork only after the inspection has been performed and notating any new damages on the inspection form before the driver leaves. ***(Please retain copy of the inventory sheet and the bill of lading)***
- **REMINDER: It is very difficult to get settlement of a claim if claimed damage was not notated by the contact at time of delivery on the signed paperwork.**

Please note that the motorcycle will transfer trucks during transit, however they do stay on the same pallet.

Trucks will carry other items not just motorcycles.

******NOTE: There will be a 50.00 Attempted Pickup / Delivery charge if there are problems and bike cannot be picked up or delivered as planned. *******